

YOUR GUIDE TO THE ZILRETTA **SPECIALTY PHARMACY PROGRAM**

OUR SPECIALTY PHARMACY PROGRAM HELPS YOUR PATIENTS **GET STARTED ON ZILRETTA:**



Benefits verification (for ZILRETTA only)



Collecting patient out-of-pocket costs



Assistance with prior authorization and appeals

What is the role of a Specialty Pharmacy (SP)?

- **The SP assumes the financial risk of the drug and is responsible for verifying coverage and managing reimbursement from the patient's insurance plan**
- An SP dispenses specialty prescription drugs that have specific handling and inventory control requirements
- An SP is an alternate way of obtaining ZILRETTA for your patient if your office chooses not to use the Buy & Bill process for appropriate Medicare Advantage (Part C), Medicare Part D, and commercially insured patients

What should you expect when working with an SP?

The Specialty Pharmacy will:

- Assume the financial risk for ZILRETTA
- Seek reimbursement from the patient's insurance plan and collect any out-of-pocket costs for ZILRETTA from the patient

THE SPECIALTY PHARMACY **PROCESS**

1	ENROLL WITH FLEXFORWARD The FlexForward Access Program will facilitate the process of determining medical and pharmacy benefit coverage. It will also handle submitting and fulfilling the prescription through the specialty pharmacy. You can submit the prescription and the enrollment form through the online portal at flexforward.com or by faxing the prescription and FlexForward enrollment form (available at zilrettapro.com/enroll) to 1-866-558-7939
2	SEND PRESCRIPTION TO FLEXFORWARD Your office submits the prescription for ZILRETTA through FlexForward, which will facilitate the SP process. You can submit the prescription and the enrollment form through the online FlexForward portal or by faxing them to 1-866-558-7939
3	FLEXFORWARD VERIFIES BENEFITS FlexForward verifies patient benefits and works with your office to request prior authorization for ZILRETTA (if needed)
4	SP FILLS Rx AND COLLECTS PATIENT COPAY SP bills the patient's insurance plan for ZILRETTA and contacts the patient to collect any out-of-pocket costs
5	SP SHIPS ZILRETTA TO YOUR OFFICE Your office bills the insurance plan for the procedure

IMPORTANT CONTACT INFORMATION

General questions about the ZILRETTA Specialty Pharmacy Program: **1-844-353-9466**

Fax number for the ZILRETTA Specialty Program: **1-866-558-7939**

General questions from patients: **1-855-396-5812**



CONSIDERATIONS FOR **USING SPs OR BUY & BILL** TO OBTAIN ZILRETTA

	SP	Buy & Bill
Payer	<ul style="list-style-type: none"> Permitted by most commercial, Medicare Part D, and Medicare Advantage (Part C) plans 	<ul style="list-style-type: none"> Permitted by most commercial plans Required by Medicare Fee-for-Service
Prior Authorization	<ul style="list-style-type: none"> Obtained by office for procedure only Obtained by SP for ZILRETTA only 	<ul style="list-style-type: none"> Obtained by office for both procedure and ZILRETTA
Ordering and Shipment	<ul style="list-style-type: none"> Prescription enrollment form sent from the office to FlexForward Order confirmed and patient out-of-pocket costs processed by SP prior to shipping ZILRETTA shipped from SP to office 	<ul style="list-style-type: none"> ZILRETTA purchased from specialty distributor and shipped to office
Inventory	<ul style="list-style-type: none"> ZILRETTA to be used only for patient listed on shipment 	<ul style="list-style-type: none"> Stock of ZILRETTA maintained by office to be used any time
Patient Scheduling	<ul style="list-style-type: none"> Patient scheduled with coordination of ZILRETTA shipment 	<ul style="list-style-type: none"> Patient scheduled when office has ZILRETTA in stock
Billing and Reimbursement	<ul style="list-style-type: none"> Claim submitted by office for procedure only (CPT Code: 20610 & 20611)¹ 	<ul style="list-style-type: none"> Claim submitted by office for both procedure (CPT Code: 20610 & 20611)¹ and ZILRETTA (HCPCS Code: J3304)²
Patient Out-of-Pocket Costs	<ul style="list-style-type: none"> Patient out-of-pocket costs collected by office for procedure and by SP for ZILRETTA 	<ul style="list-style-type: none"> All patient out-of-pocket costs collected by office

CPT=Current Procedural Terminology; HCPCS=Healthcare Common Procedure Coding System.

References: 1. Centers for Medicare & Medicaid Services. September 2023 HCPCS table of drugs. <https://www.cms.gov/Medicare/Coding/HCPCSReleaseCodeSets/HCPCS-Quarterly-Update>. Accessed September 20, 2023. 2. CPT code 20610 - 20605, 20600, 20611 - ICD - billing guide. Radiology Billing website. <http://www.radiologybillingcoding.com/2016/08/cpt-code-20610-billing-guide.html>. Accessed September 20, 2023.

For more information, please visit www.zilrettapro.com or call 1-855-793-9727. You are encouraged to report negative side effects of prescription drugs to FDA; visit www.fda.gov/medwatch or call 1-800-FDA-1088.



©2023 Pacira Pharmaceuticals, Inc., a wholly owned subsidiary of Pacira BioSciences, Inc. ZILRETTA and FlexForward are registered trademarks of Pacira Therapeutics, Inc., a wholly owned subsidiary of Pacira BioSciences, Inc. October 2023 PP-ZA-US-0664

